

American Standard Link 24V Relay Panel

eAPB2407 | April 15, 2024



IMPORTANT DATES

First Order Date:
April 22, 2024

First Ship:
May 13, 2024

Pricing Info:
Pricing Available Now

Warranty:
Based Limited
Warranty Period:
five (5) years.

Registered Limited
Warranty Period:
ten (10) years.

American Standard Link 24V Relay Panel

The American Standard Link 24V Relay Panel allows a dealer to pair American Standard Link controls and a Link variable speed Platinum 17 air conditioner or heat pump with a 24V variable speed furnace or air handler.

- This addition to the American Standard Link Platform expands the configuration possibilities.
- Gives dealers more flexibility in meeting the needs of their customers.
- Includes two sets of auxiliary contacts that can be used for controlling auxiliary equipment, even with a fully communicating Link system.
- Link 24V Relay Panel is compatible with Platinum 17 air conditioners and heat pumps but not the Platinum 18, 19 or 20 product lines at this time.
- As American Standard’s new low-GWP outdoor units are launched later this year, more families will be added for further integration opportunities.



The tables below highlight the new equipment combinations possible with the Link 24V Relay Panel and the model number.

| Outdoor Unit | Indoor Unit |
|-------------------|---------------------------------|
| Platinum 17 HP/AC | Silver TEM8* Air Handler |
| Platinum 17 HP/AC | P0V0 Modular Air Handler |
| Platinum 17 HP/AC | Gold S9V2/S9V2-VS Furnaces |
| Platinum 17 HP/AC | Gold XV80 Furnace |
| Platinum 17 HP/AC | Gold L8V1 Ultra-Low NOx Furnace |

** The TEM8 would operate in 24V Mode*

| Model Number | Description |
|----------------|----------------------------------|
| BAC24VRPA252UA | American Standard Link 24V Panel |

American Standard Link Smart Thermostat and System Controller

- The American Standard Link Relay Panel will exclusively use the American Standard Link UX360 Smart Thermostat and SC360 System Controller, available as a kit.
- The System Controller works in conjunction with the Smart Thermostat and American Standard Link system components to enable centralized decision making, self-configuration, improved accuracy, enhanced dehumidification, and enhanced maintenance and diagnostics of the HVAC system operation.
- The American Standard Diagnostics mobile app allows dealers or technicians to connect to the American Standard Link system and provides for a more efficient installation and setup, including when configuring the relay panel.
- Reference model number ALINK360A2VVUF* to order the newest version of the kit which is required to interface with the American Standard Link 24V Relay Panel.
- Software version 8.0 or later is required to support the Link Relay Panel and components ending in A, B, C, D or E will require a software upgrade prior to installation.



| Model Number | Description |
|-----------------|---|
| ALINK360A2VVUF* | American Standard Link UX360 Smart Thermostat & SC360 System Controller Kit |

**This model number ending in "F" is required for the Link 24V Relay Panel*

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More About American Standard Link

American Standard Link is a next-generation communicating platform that wirelessly communicates with the American Standard Diagnostics mobile app, helping to ensure installation accuracy and faster commissioning during the installation process of Variable Speed systems. Plus, the American Standard Diagnostics mobile app accesses American Standard Link's built-in system sensors for simple configuration and diagnostics—right from the palm of your hand.

American Standard Link systems are also built to be “plug and play.” Once the technician has connected the outdoor unit, indoor unit, system controller and smart thermostat, they simply need to turn on the system. The equipment will communicate and configure the system automatically to default settings.

In addition to providing immediate access to system alerts, American Standard Link offers several advantages on a service call. Technicians can access system data without the need to bring gauges and probes into the attic, onto the roof, or under the house to get data or check configurations. Check out the resources below to learn more.

Marketing Materials & Resources

- **American Standard Link Playbook** – The American Standard Link section within the Connected Comfort Solutions Playbook is your one-stop hub for product information, features, tools and resources, marketing materials, training, and more. (ASDealerNet > Marketing Center > Playbook Hub > Connected Comfort Solutions Playbook > American Standard Link)
- **American Standard Link Literature** – Available for order or download on the Marketing Resource Center (MRC). Search by SKU or by typing American Standard Link into the search bar. (ASDealerNet > Marketing Center > Order Marketing Materials)
 - 15-7354-02 – American Standard 24V Link Relay Panel Overnight Expert
 - 15-8009 – American Standard Link Compatibility Matrix
 - 15-8000 – American Standard Link Dealer/Technician Guide

Sales Training

- **Link Discussion Guide** – Visit the Training Center on ASDealerNet and enroll in the “American Standard Link Discussion Guide” course on LMS to understand how an American Standard Link System works, the benefits of Link technology, and how to leverage the Diagnostics mobile app.

Note: Use your ASDealerNet username and welcome as your initial password to login.